Search Notes

| | _ |
|--|---|
| | |

| Application/Control | No |
|---------------------|----|
|---------------------|----|

10720868

Applicant(s)/Patent Under Reexamination HELBLING ET AL.

THJUAN K ADDY

Art Unit

Examiner

2614

SEARCHED

| Class | Subclass | Date | Examiner |
|-------|----------|---------|----------|
| 379 | 218.01 | 12/5/09 | TKA |
| 379 | 88.02 | 12/5/09 | TKA |
| 379 | 67.1 | 12/5/09 | TKA |
| 379 | 266.01 | 12/5/09 | TKA |
| 709 | 202 | 12/5/09 | TKA |
| 379 | 265.01 | 12/5/09 | TKA |
| 379 | 265.02 | 12/5/09 | TKA |
| 379 | 265.09 | 12/5/09 | TKA |

SEARCH NOTES

| Search Notes | Date | Examiner |
|--|---------|----------|
| EAST: search terms: agent; operator; directory; service; call; center; query; request; Internet; search; engine | 12/5/09 | TKA |
| EAST: christopher near2 helbling.in. | 12/5/09 | TKA |
| US-PGPUB: (gather\$5 or obtain\$5 or get\$6) near3 (called or contact) near3 (information or number) and ((service near center) or (contact near center) or (call near center)) near4 automatic\$7 near4 (storing or store or stored or added or add or adding) near5 (called or contact) near3 (information or number) near4 ((contact near list) or phonebook or addressbook or (address near book) or (phone near book)).clm. | 12/5/09 | TKA |
| US-PGPUB: 379/218.01 and (agent or operator) near4 quer57 near5 (directory or (address near book) or addressbook or (phone near book) or phonebook) and (user or subscriber or customer or party or calling or caller) near3 request57 and (internet or (search\$5 near2 engine)) and quer\$7 and (agent or operator).clm. | 12/5/09 | TKA |
| US-PGPUB: 379/218.01 and directory near2 (lookup or look-up or assistance) and (email or e-mail or video or photograph or image) and (call or contact or service) near center and (name or street or city or state or (zip near code) or (fax or facsimile)) and number near3 availab\(\)\(\)\(\) 6 and some or an ear engine and address.clm. | 12/5/09 | TKA |
| US-PGPUB: (agent or operator) near4 quer\$7 near5 (directory or (address near book) or addressbook or (phone near book) or phonebook) and (user or subscriber or customer or party or calling or caller) near3 request\$7 and (internet or (search\$5 near2 engine)) and quer\$7 and (agent or operator)-clim. | 12/5/09 | TKA |

| SEARCH NOTES | | |
|---|---------|----------|
| Search Notes | Date | Examiner |
| US-PGPUB: directory near2 (lookup or look-up or assistance) and (email or e-mail or video or photograph or image) and (call or contact) near center and (name or street or city or state or (zip near code) or (fax or facsimile)) and number near3 availabl\$6 and (error or fail\$5) and bill\$5.cim. | 12/5/09 | TKA |
| See attached Search History: US-PGPUB | 12/5/09 | TKA |
| See attached Search History | 12/5/09 | TKA |

| INTERFERENCE SEARCH | | | |
|---------------------|----------|---------|----------|
| Class | Subclass | Date | Examiner |
| 379 | 218.01 | 12/5/09 | TKA |
| 379 | 265.01 | 12/5/09 | TKA |
| 379 | 265.09 | 12/5/09 | TKA |

U.S. Patent and Trademark Office Part of Paper No.: 20091205